

Who is this for?

# **Building Safety Strategy Summary**

 All residents and homeowners living in high-rise residential buildings who are 16+

#### We'll also engage

· Fire and Rescue Services

## Our approach:

#### Accessible communication

Large print

Easy read formats

Audio files

- · Translation services
- Sign language

#### How we'll consult

- · Building Safety Panel
- Resident aroups

#### Important contacts

- Building Safety Manager Scheme Coordinators
- · Housing Officers

## All year:

#### Statutory consultations and notifications

 By letter to the property address or made available on our websites to view

#### Person centered fire risk assessments

· Where we know someone's at greater risk from fire

#### Safety campaigns

 Through social media, emails, customer magazine or newsletter, website and posters



### **Our channels:**

#### **Noticeboards**

- Safety campaigns
- Details of how to raise building safety concerns
- Details of how to make a building safety related complaint
- Letters
- Flvers Videos
- Posters
- Leaflets

- Fire Risk Assessments
- Your building contacts
- Building Fire Safety equipment checks
- Signposting for how to report important building safety incidents and risks
- Mewsletters
- Websites
- Magazine
- Social media
- Fmails

### **Every year:**

#### Safety information

- What to do if there is a fire
- How to report issues
- How we are performing

#### Community consultation

- Community events
- Annual surveys

- · Your building contacts
- · How to get involved

- Customer visits
- Questionnaires



## Ways to report concerns and suggestions:

- 0808 0164 0111
- · buildingsafety@karbonhomes.co.uk
- · www.karbonhomes.co.uk/contact
- www.bykercommunitytrust.org/contact
- Social media

- In person to
- Housing Officers boxes
- Scheme Coordinators





Suggestion

buildings. To view the full version of the strategy:

Visit: www.karbonhomes.co.uk/buildingconsultation

Email: buildingsafety@karbonhomes.co.uk

This is a summary of our Building Safety Resident

Engagement Strategy. It is for all residents and

homeowners living in high-rise residential

### Scan this QR code







They will record and make sure actions are taken