

Employer: Tyne Housing

Vacancy: New Start Supported Housing Assistant

Hours: 30 hours per week

Salary: £11.44 per hour – National Living Wage

Working pattern: Open to discussion with the successful person.

Number of vacancies: 1

If you are someone who really wants to help people, has a friendly attitude and believes in making your community the best it can be then come and join us at Tyne Housing.

We believe that everyone deserves a chance to showcase their ideas and their skills using within our fully inclusive and supportive team. We help the most vulnerable members of our community, and you could be the right person to help change their lives for the better.

Our support is real, practical, relevant and tailored to the needs of the client - we work with people to achieve their goals, not ours, but we lay down a challenge to all our clients to see if they can get to a better place.

You'll need to get your hands dirty. Like we say, this is practical support giving people the skills they need for independent life. A job that brings immense satisfaction and at a time when many people are thinking "How can I make a difference?" applying for this role could be the first step to answering that question.

Values are at the core of Tyne Housing to learn more about our Values visit <https://www.tynehousing.org.uk/work-with-us/careers/>

Main Duties:

- Practical support services to residents of Tyne ensuring that the day to day needs of individual residents are met.
- Offering support to residents towards specific goals and improve their independence
- Ensure the house/property is kept clean, tidy and in a good state of repair.
- To observe the Company lone working policies and procedures at all times
- Gain an awareness of welfare benefits,
- Attend team meetings and appropriate training courses

**Essential skills,
experience and
qualifications**

What do we expect to see from you?

This is a starting role, so we don't need qualifications or experience... that's what we're here for. But there are a few key behaviours and skills we want to see from our candidates; and these are ones that if you possess and can demonstrate; you will make this work placement a real success!

- A commitment to own learning and development and ready to complete the training on offer
- Good listening skills and comfortable communicating with a wide range of people
- Empathetic
- Honest and truthful – straight talking
- Approachable
- Takes pride in our work
- Competent IT skills – willingness to learn new systems
- Follow all health and safety rules and procedures, and ensure your own personal safety